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Claims

3 1. A route guidance system comprising an in-

4 vehicle device and a central route advisory system

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- 5 in which the in-vehicle device comprises an audio
- 6 emitter and a visual display unit adapted to provide
- 7 audio and visual instructions to a user to perform
- 8 manoeuvres required to complete an optimal route,
- 9 wherein the optimal route is transmitted by the
- 10 central route advisory system to the in-vehicle
- 11 device in response to a route request from the user
- 12 to a human operator in the central route advisory
- 13 system to a specified destination.

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- 15 2. A route guidance system as claimed in claim 1
- wherein the visual display unit is a monochrome
- 17 display.

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- 19 3. A route guidance system as claimed in claim 1
- or claim 2 wherein the system comprises a means for
- 21 displaying on the visual display unit a junction or
- 22 roundabout as the vehicle approaches it.

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- 4. A route guidance system as claimed in any one
- of the preceding claims wherein the system comprises
- 26 a means for displaying on the visual display unit
- junctions as pictographs.

- 29 5. A route guidance system as claimed in any one
- 30 of the preceding claims wherein the system comprises
- 31 means for displaying on the visual display unit
- 32 roundabouts as pictographs.

66 A route guidance system as claimed in claim 4 1 or claim 5 wherein the system comprises a means for 2 indicating on the displayed pictograph the required 3 4 manoeuvre. 5 A route guidance system as claimed in claim 6 6 7. 7 wherein the system comprises a means for 8 supplementing the visual instructions to perform a 9 manoeuvre with audible instructions to perform a 10 manoeuvre. 11 12 A route guidance system as claimed in any one 13 of the preceding claims wherein the visual display 14 unit provides a means of initiating an automatic route request in respect of a stored destination. 15 16 17 9. A route guidance system as claimed in any one 18 of the preceding claims wherein the system comprises a means for displaying on the visual display unit 19

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10. A route guidance system as claimed in any one of the preceding claims wherein the visual display unit is a colour display unit.

the proximity of speed-cameras.

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11. A route guidance system as claimed in claim 10 wherein the system comprises a means for displaying on the colour display unit coloured road-maps of a particular region.

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12. A route guidance system as claimed in claim 10 or claim 11 wherein the system comprises a means for

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superimposing onto a coloured road-map the current

2 position of the car.

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4 13. A route guidance system as claimed in any one

of claims 10 to 12 wherein the system comprises a

6 means for superimposing onto a coloured road-map the

7 pictograph of a junction or roundabout.

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9 14. A route guidance system as claimed in any one

of claims 10 to 13 wherein the system comprises a

11, means for providing a user-face on the colour

12 display unit and a means for enabling a user to make

13 a telephone call.

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15 15. A route guidance system as claimed in any one

of claims 10 to 14 wherein the system comprises a

means for providing a user-interface on the colour

display unit and means for enabling the user to

19 receive a telephone call.

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21 16. A route guidance system as claimed in any one

of claims 10 to 15 wherein the system comprises a

23 means for providing a user-interface on the colour

24 display unit and means for enabling the user to

25 receive a text-message.

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27 17. A route guidance system comprising an in-

vehicle device and a central route advisory system

in which the in-vehicle device comprises units

30 adapted to provide instructions to a user to perform

31 manoeuvres required to complete an optimal route,

wherein the optimal route is determined by the

68

1	central route advisory system using real-time
2	historical traffic data acquired from monitored
3	routes together with archive data acquired from non-
4	monitored routes and transmitted by the central
5	route advisory system to the in-vehicle device in
6	response to a route request from the user to a human
7	operator in the central route advisory system to a
8	specified destination.
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10	18. A route guidance system comprising an in-
11	vehicle device and a central route advisory system
12	in which the in-vehicle device comprises units
13	adapted to provide instructions to a user to perform
14	manoeuvres required to complete an optimal route,
15	wherein the optimal route is calculated by the
16	central route advisory system using a traffic
17	forecasting model and transmitted by the central
18	route advisory system to the in-vehicle device in
19	response to a route request from the user to a human
20	operator in the central route advisory system to a
21	specified destination.
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23	19. A route guidance system as claimed in claim 18
24	wherein the traffic forecasting model is time
25	dependent.
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27	20. A route guidance system as claimed in claim 18
28	or claim 19 wherein the central route advisory
29	system comprises a means of predicting future
30	traffic conditions based on the time at which the
31	route request was received together with the time

dependent traffic forecasting model.

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1 21. A route guidance system comprising an invehicle device and a central route advisory system 2 3 in which the in-vehicle device comprises units 4 adapted to provide instructions to a user to perform 5 manoeuvres required to complete an optimal route, 6 wherein the optimal route is calculated by the 7 central route advisory system taking into account 8 the previous travelling direction of the vehicle, in 9 response to a route request from the user to a human 10 operator in the central route advisory system to a specified destination, and the optimal route is 11 transmitted by the central route advisory system to 12 13 the in-vehicle device. 14 15 22. A route guidance system comprising an in-16 vehicle device and a central route advisory system 17 in which the in-vehicle device comprises units 18 adapted to provide instructions to a user to perform 19 manoeuvres required to complete an optimal route, wherein the optimal route is calculated by the 20 21 central route advisory system taking into account 22 the previous travelling direction of the vehicle, in 23 response to a route request from the user to a human operator in the central route advisory system to a 24 25 specified destination, and the optimal route is 26 transmitted by the central route advisory system to 27 the in-vehicle device. 28 29 30

1	23.	A ro	ute guidance method comprising the steps
2		of:	
3		(a)	receiving a call from a user's in-vehicle
4			device indicating the user's desired
5			destination;
6		(b)	entering the user's desired destination
7			into a route-guidance system;
8		(c)	determining the current location of the
9			user's vehicle;
10		(d)	determining the potential routes to the
11			desired destination;
12		(e)	ascertaining traffic conditions along the
13			potential routes;
14		(f)	determining the optimal route to the
15			desired destination using the distances of
16			the potential routes and the traffic
17			conditions along the routes;
18		(g)	establishing route key-points along the
19			optimal route;
20		(h)	associating flags with the route key-
21			points;
22		(i)	transmitting the route key-points and
23			flags to the user's in-vehicle device; and
24		(j)	providing visual and audio instructions to
25			the user as the user's vehicle approaches
26			the route key-points along the optimal
27			route.
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1	24.	A route guidance method comprising the steps
2		of:
3		(a) receiving a call from a user's in-vehicle
4		device indicating the user's desired
5		destination;
6		(b) determining the current location of the
7		user's vehicle;
8		(c) entering the user's desired destination
9		into a route-guidance system;
10		(d) determining the potential routes to the
11		desired destination;
12		(e) ascertaining traffic conditions along the
13		potential routes;
14		(f) determining the optimal route to the
15		desired destination using the distances of the
16		potential routes and the traffic conditions
17		along the routes;
18		(g) establishing route key-points along the
19		optimal route;
20		(h) associating flags with the route key-
21		points;
22		(i) transmitting the route key-points and
23		flags to the user's in-vehicle device; and
24		(j) providing instructions to the user as the
25		user's vehicle approaches the route key-points
26		along the optimal route.
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Τ	25. A route guidance method comprising the steps
2	of:
3	(a) receiving a call from a user's in-vehicle
4	device indicating the user's desired
5	destination;
6	(b) entering the user's desired destination
7	into a route-guidance system;
8	(c) determining the current location of the
9	user's vehicle from a dual multi-frequency tone
10	transmission from the user's in-vehicle device;
11	(d) determining the potential routes to the
12	desired destination;
13	(e) ascertaining traffic conditions along the
14	potential routes;
15	(f) determining the optimal route to the
16	desired destination using the distances of the
17	potential routes and the traffic conditions
18	along the routes;
19	(g) establishing route key-points along the
20	optimal route;
21	(h) associating flags with the route key-
22	points;
23	(i) transmitting the route key-points and
24	flags to the user's in-vehicle device; and
25	(j) providing instructions to the user as the
26	user's vehicle approaches the route key-points
27	along the optimal route.
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29	26. A route guidance method as claimed in claim 25
30	wherein the current position of the user's vehicle
31	is determined from an ISDN sub-addressing
32	transmission from the user's in-vehicle device.

1	27.	A route guidance method comprising the steps
2	of:	
3		(a) receiving a call from a user's in-vehicle
4		device indicating the user's desired
5		destination;
6		(b) entering the user's desired destination
7		into a route-guidance system;
8		(c) determining the current location of the
9		user's vehicle;
10		(d) determining the potential routes to the
11		desired destination;
12		(e) ascertaining traffic conditions along the
13		potential routes;
14		(f) determining the optimal route to the
15		desired destination using the distances of the
16		potential routes and the traffic conditions
17		along the routes;
18		(g) establishing route key-points along the
19		optimal route;
20		(h) associating flags with the route key-
21		points;
22		(i) transmitting the route key-points and
23		flags to the user's in-vehicle device;
24		(j) using a route convergence model to
25		determine the direction in which the user's
26		vehicle is travelling once the vehicle
27		commences the journey along the optimal route;
28		and
29		(k) providing visual and audio instructions to
30		the user as the user's vehicle approaches the
31		route key-points along the optimal route.
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74

28. A route guidance method as claimed in claim 27
wherein the in-vehicle device uses the route
convergence model to display the current route on
which the vehicle is travelling.